EXHIBIT 18

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From: Hansen, Gary

To: Woodwick-Sides, Teri; Van Duren, Al

 Sent:
 3/4/2009 10:26:56 PM

 Subject:
 FW: Contaminated?

Teri,

My memory was correct. There was a unit (in Texas) that cultured positive for Acinetobacter. See the email chain below.

We should determine the context from the customer.

Gary

From: Scott, Mark

Sent: Friday, February 20, 2009 1:49 PM **To:** Muilenburg, Allyson; Mathieu, Rick

Cc: Van Duren, Al; Westlin, Dave; Hansen, Gary

Subject: FW: Contaminated?

I have attached feedback from Al Van Duren. Please see below.

From: Van Duren, Al

Sent: Friday, February 20, 2009 1:25 PM

To: Scott, Mark

Cc: Hansen, Gary; Westlin, Dave **Subject:** RE: Contaminated?

Do not scrap the unit.

Remove and discard the filter (in the biohazardous waste).

Clean the filter retainer and the outside of the unit (including the hose) with full spectrum (quaternary ammonium salt) antispeptic wipe or spray.

Wipe off all surfaces and install a new air filter.

Return to service.

Al

Albert Van Duren, MS | Arizant Healthcare

10393 West 70th Street, Eden Prairie, MN 55344 USA

 $\textbf{Director of Clinical Affairs} \mid \underline{avanduren@arizant.com}$

+1.952.947.1247 (office) | +1.952.918.5247 (fax)

+1.952.200.2491 (mobile) | www.arizanthealthcare.com

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From: Scott, Mark

Sent: Friday, February 20, 2009 12:57 PM

To: Van Duren, Al

Subject: FW: Contaminated?

Importance: High

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From: Muilenburg, Allyson

Sent: Friday, February 20, 2009 12:30 PM

To: Scott, Mark **Cc:** Mathieu, Rick

Subject: FW: Contaminated?

Importance: High

Mark? Thoughts? Have you run into this before?

Ally Muilenburg

Ally Muilenburg Customer Relations Manager Arizant Healthcare Inc. (952) 947-1329

From: Mathieu, Rick

Sent: Friday, February 20, 2009 12:19 PM

To: Muilenburg, Allyson **Subject:** Contaminated? **Importance:** High

I asked that Judy email me the vital on this 750.

Do we want to:

- Scrap it in the field
- Provide Cleaning instructions
- Bring it back in a red bag

Rick Mathieu
Arizant Healthcare Inc
Technical Support / Customer Service
P. 1-800-733-7775 Option 2
F. 952-947-1400

From: Hodges, Judy [mailto:Judy.Hodges@memorialhermann.org]

Sent: Friday, February 20, 2009 11:16 AM

To: Mathieu, Rick **Subject:** Bair Hugger

Rick,

We have a model 750 unit, serial number 19137 that has cultured positive for Acinetobacter. We are looking for directions for properly cleaning/disinfecting this machine, inside and out.

Your assistance is appreciated

Thanks

Judy A. Hodges

Director Materials Management

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6411 Fannin Street Houston, TX 77030 p 713-704-4595 f 713-704-4187